

SAP SD/MM, Retail & CRM Consultant-Team lead

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Profile

Senior SAP SD/MM, IS-Retail & CRM consultant. 9-year project experience in the Retail, Foods & Beverages, 3PL, pharmaceutical and oil industries. Experience of numerous international roll-out projects (Heineken, Shell, Kärcher, Sigma Coatings, Kraft Foods, Philips Healthcare and Bose).

Worked at IBM Greece for 6 years (2001-2007) before starting a small company and going free-lance.

Key skills are :

Key Skills

- Team lead and assistant project manager
- Business Process Modelling. Process-oriented approach to the requirements
- SAP SD expert. Strong configuration skills across the whole module
- SAP MM and IS-Retail strong experience.
- IS-Oil / IS-Bev / WM knowledge
- Strong IDocs and interface analysis experience.
- SAP CRM consultant (CRM-R/3 connection, master data, sales)
- SAP CRM/Solution Manager (change request management)

Education

Qualifications	MSc in Chemistry - University of Kent 1997 "Ingenieur Chimiste" - Ecole Nationale Supérieure De Chimie De Toulouse, 1997
Language	Greek / French <i>Bilingual</i> English <i>Fluent</i> Spanish <i>Good understanding, although a bit rusty</i> Dutch <i>Basic oral & written understanding of the language</i>
Professional	SAP SD & CRM certified consultant IS-Retail training (master data, POS interfaces, ECC 6.0 & Best Practices) Business Process Tools (IBM Websphere Modeler, Tibco Business Studio)

SAP assignment history and respective roles

This is an abstract of the project experience. For detailed information please refer to <http://www.qualified-consulting.com/SAP.html>

I joined IBM as an SAP consultant on 01/02/2001. After SAP certification my 1st SAP assignment was in April 2001 at Kraft Foods Greece. I have been assigned to prestigious projects for big international companies and moved from SD consultant to SD team lead then assistant project manager. I then acquired substantial experience in IS-Retail and MM module, together with a full CRM project. As a free-lancer I have worked in the Netherlands for Philips Healthcare during 13 months and for 9 months 2009 for Bose Corporation. After Bose I took over a team lead position in Athens for a retail project for Intersport Greece-Cyprus-Romania-Bulgaria.

Below is a summary of the SAP assignments categorised by role (again do not hesitate to go to www.qualified-consulting.com for more detailed information).

Team lead roles and Project management

Responsible for a team of 5 SD consultants during the Attica Group project (2004/2005). Team lead and assistant project manager during the joint M&S and Starbucks project (2006/2007). Team lead for the Intersport project (2009/2010).

SD experience:

End-to-end strong business process & SAP configuration experience for OTC and LE processes. This includes but is not limited to: master data, sales processing, pricing, output, delivery & shipment processing, billing, product allocation, free goods, LIS setup & update, account determination, rebates, credit management etc...

I extended my experience to IS-Oil with Shell and MM & WM with Philips Healthcare

Projects and customers: Kraft Foods Greece (2001), Heineken Greece (2001/2002 + on & off support until 2006), Ceres Ship Management (2002), Sigma Coatings (2003), Karcher (2003), Shell (2004), Attica Group (2004/2005), Famar Group (France late 2004 and Greece Spring 2006), Philips Healthcare (2007/2008), Bose Corporation (2008).

IS-Retail experience

2 full projects as an SD-IS/Retail team lead. Strong experience in master data, allocation table, inbound POS interfaces (aggregated and per-receipt), purchasing & stock transfer processes (including inter-company) and RIS. Also notable experience in seasonal procurement and replenishment.

Projects and customers: Implementation of new RIS structures with Ilen Fashion (2002), a full greenfield implementation for M&S and Starbucks in April 2006/ April 2007, a second full greenfield implementation for the sportswear retailer Intersport February 2009 – today.

CRM experience

CRM-R/3 connection (initial load/delta load, filters), master data (Business Partner file, Products, Product/Partner Ranges), sales & service transactions

Projects and customers: Heineken Greece project (May 2005/March 2006) for all above-cited functionality except service transactions. I set up service transactions for change request management on Solution Manager (which makes use of CRM functionality) for Philips Healthcare (February/April 2008).